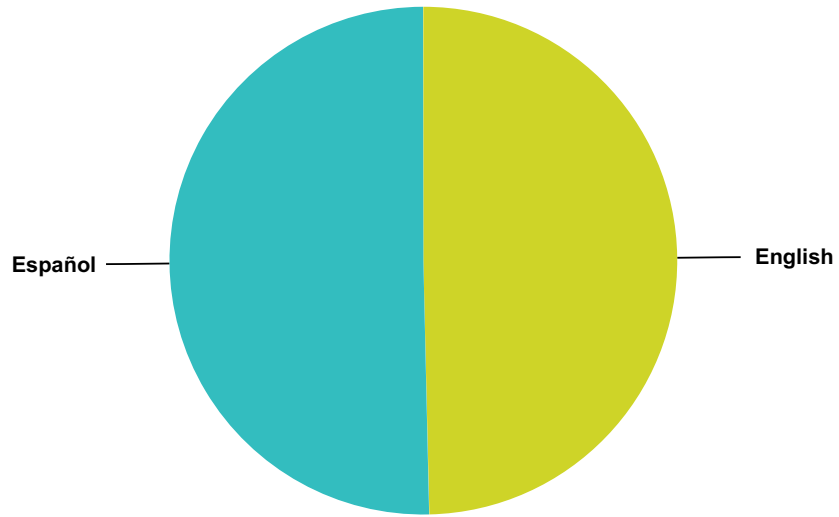


### Q1 Language / Idioma

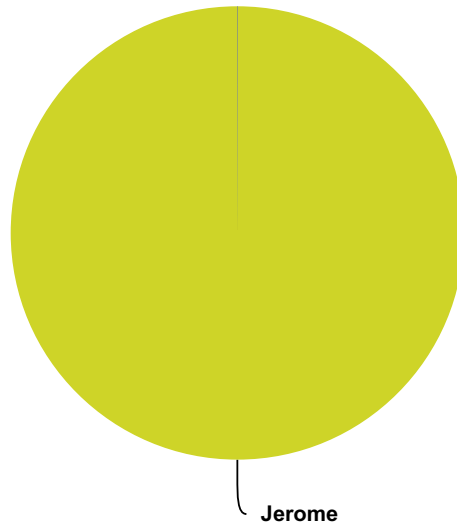
Answered: 139 Skipped: 0



Answer Choices	Responses	
English	49.64%	69
Español	50.36%	70
<b>Total</b>		<b>139</b>

**Q2 Which office did you visit? / ¿Qué oficina ha visitado?**

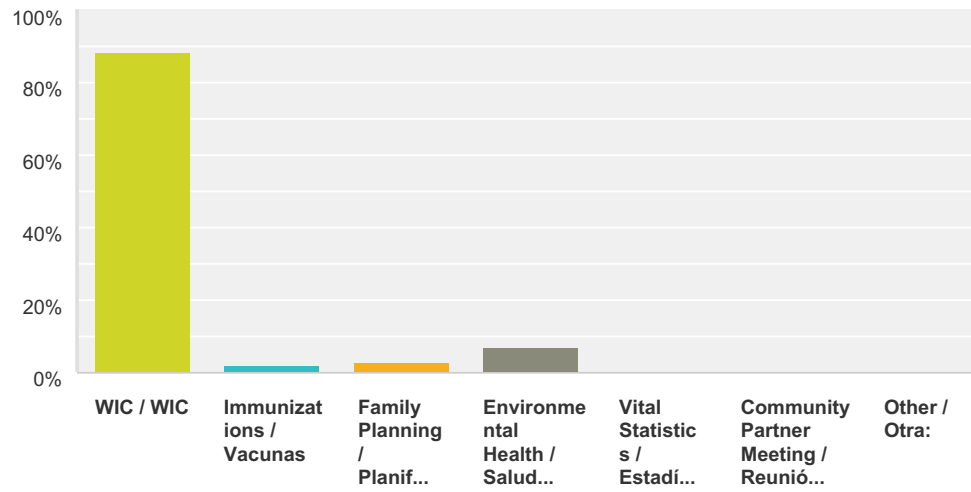
Answered: 139 Skipped: 0



Answer Choices	Responses	
Jerome	100.00%	139
Bellevue	0.00%	0
Burley	0.00%	0
Gooding	0.00%	0
Rupert Clinic	0.00%	0
Shoshone Clinic	0.00%	0
Twin Falls	0.00%	0
<b>Total</b>		<b>139</b>

**Q3 What was the purpose of your visit? /  
¿Cuál era el propósito de su visita?**

Answered: 138 Skipped: 1



Answer Choices	Responses
WIC / WIC	88.41% 122
Immunizations / Vacunas	2.17% 3
Family Planning / Planificación Familiar	2.90% 4
Environmental Health / Salud Ambiental	7.25% 10
Vital Statistics / Estadísticas Demográficas	0.00% 0
Community Partner Meeting / Reunión de la Comunidad Socio	0.00% 0
Other / Otra:	0.00% 0
<b>Total Respondents: 138</b>	

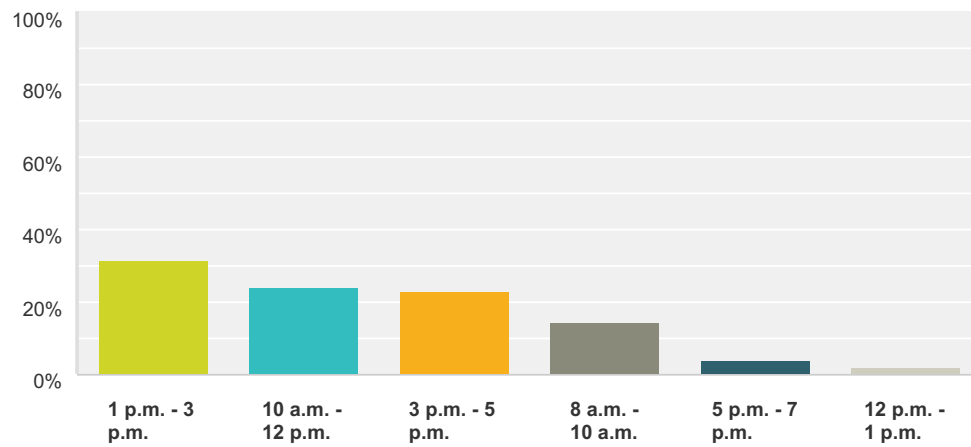
**Q4 What was the date of your visit? / ¿Cuál fue la fecha de su visita?**

Answered: 98 Skipped: 41

Answer Choices	Responses
Date / Fecha:	100.00% 98

### Q5 What time was your visit? / ¿A qué hora fue tu visita?

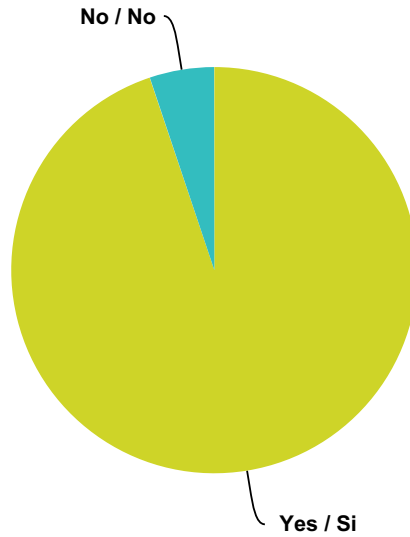
Answered: 95 Skipped: 44



Answer Choices	Responses	
1 p.m. - 3 p.m.	31.58%	30
10 a.m. - 12 p.m.	24.21%	23
3 p.m. - 5 p.m.	23.16%	22
8 a.m. - 10 a.m.	14.74%	14
5 p.m. - 7 p.m.	4.21%	4
12 p.m. - 1 p.m.	2.11%	2
<b>Total Respondents: 95</b>		

### Q6 Did you have an appointment? / ¿Usted tuvo una cita?

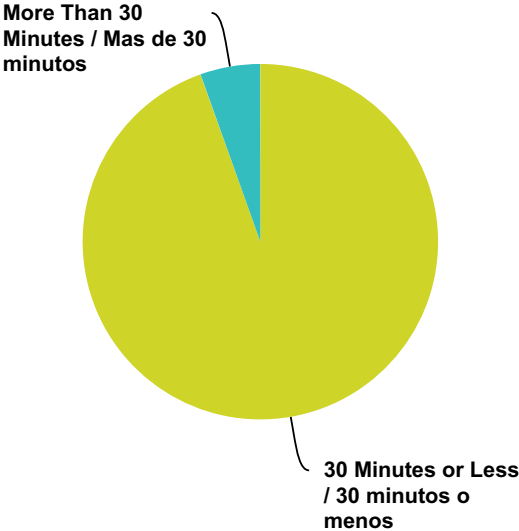
Answered: 136 Skipped: 3



Answer Choices	Responses	
Yes / Si	94.85%	129
No / No	5.15%	7
<b>Total</b>		<b>136</b>

**Q7 How long did you wait to be served? /  
¿Por cuánto tiempo tuvo que esperar para  
ser servido?**

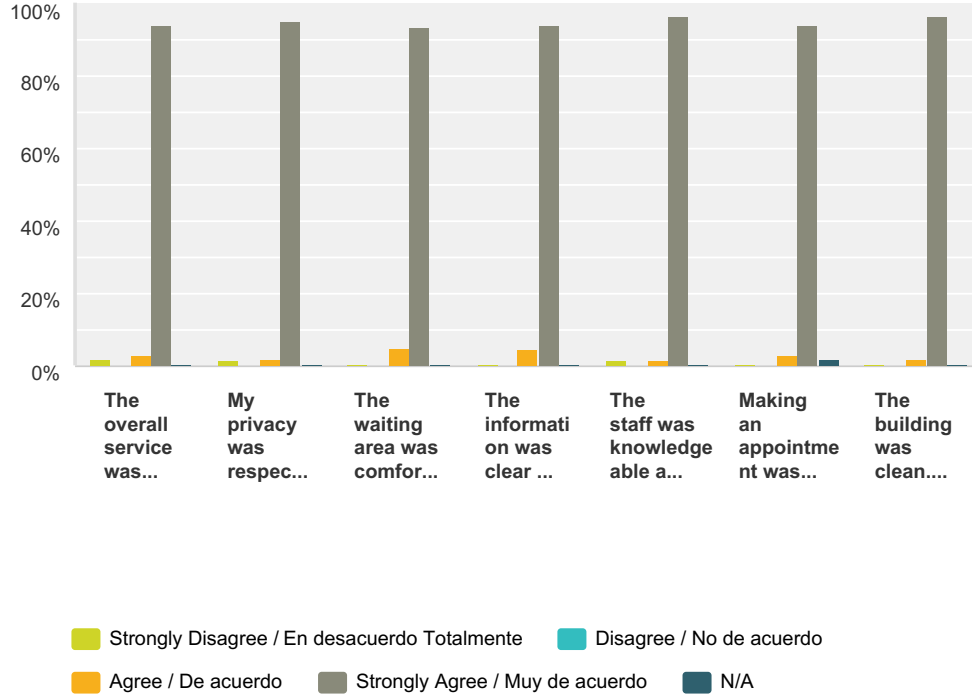
Answered: 128 Skipped: 11



Answer Choices	Responses	
30 Minutes or Less / 30 minutos o menos	94.53%	121
More Than 30 Minutes / Mas de 30 minutos	5.47%	7
<b>Total</b>		<b>128</b>

**Q8 Please rate your experience in the following categories / Por favor califique su experiencia en las siguientes categorías:**

Answered: 139 Skipped: 0



	Strongly Disagree / En desacuerdo Totalmente	Disagree / No de acuerdo	Agree / De acuerdo	Strongly Agree / Muy de acuerdo	N/A	Total	Average Rating
The overall service was great. / El servicio en general fue genial.	2.21% 3	0.00% 0	2.94% 4	94.12% 128	0.74% 1	136	3.90
My privacy was respected. / Se respetó mi vida privada.	1.46% 2	0.73% 1	2.19% 3	94.89% 130	0.73% 1	137	3.92
The waiting area was comfortable. / La sala de espera era cómoda.	0.74% 1	0.00% 0	5.19% 7	93.33% 126	0.74% 1	135	3.93
The information was clear and accurate. / La información es clara y precisa.	0.74% 1	0.00% 0	4.41% 6	94.12% 128	0.74% 1	136	3.93
The staff was knowledgeable and polite. / El personal era eficiente y cortés.	1.44% 2	0.00% 0	1.44% 2	96.40% 134	0.72% 1	139	3.94
Making an appointment was easy. / Hacer una cita era fácil.	0.74% 1	0.00% 0	2.96% 4	94.07% 127	2.22% 3	135	3.95
The building was clean. / El edificio estaba limpio.	0.72% 1	0.00% 0	2.17% 3	96.38% 133	0.72% 1	138	3.96



**Q9 Would you use evening and weekend appointments if offered? / ¿Usted utilizaría citas de noches y fines de semanas, si se ofrecen?**

Answered: 0 Skipped: 139

! No matching responses.

Answer Choices	Responses
Yes / Si	0.00% 0
No / No	0.00% 0
<b>Total</b>	<b>0</b>

**Q10 Comments / Comentarios:**

Answered: 54 Skipped: 85