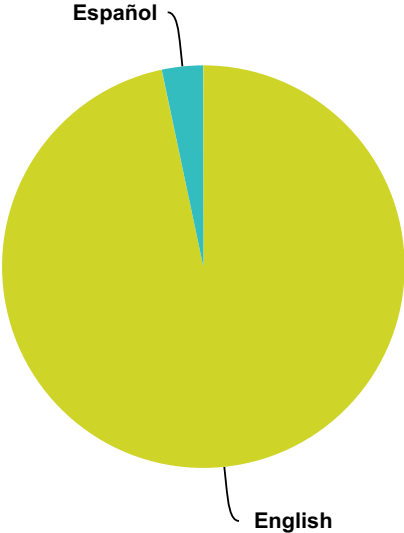


Q1 Language / Idioma

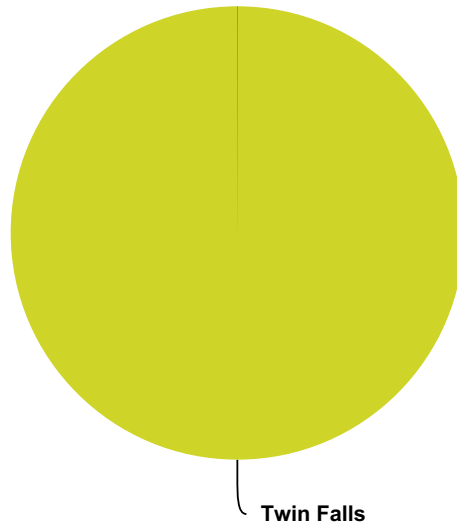
Answered: 422 Skipped: 0



Answer Choices	Responses
English	96.68% 408
Español	3.32% 14
Total	422

Q2 Which office did you visit? / ¿Qué oficina ha visitado?

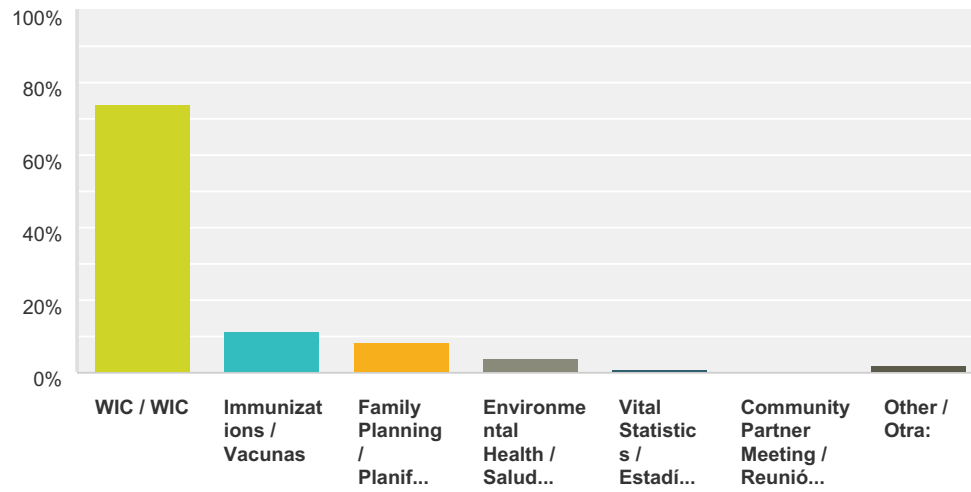
Answered: 422 Skipped: 0



Answer Choices	Responses	
Twin Falls	100.00%	422
Bellevue	0.00%	0
Burley	0.00%	0
Gooding	0.00%	0
Jerome	0.00%	0
Rupert Clinic	0.00%	0
Shoshone Clinic	0.00%	0
Total		422

**Q3 What was the purpose of your visit? /
¿Cuál era el propósito de su visita?**

Answered: 399 Skipped: 23



Answer Choices	Responses
WIC / WIC	74.19% 296
Immunizations / Vacunas	11.28% 45
Family Planning / Planificación Familiar	8.27% 33
Environmental Health / Salud Ambiental	4.01% 16
Vital Statistics / Estadísticas Demográficas	1.00% 4
Community Partner Meeting / Reunión de la Comunidad Socio	0.00% 0
Other / Otra:	1.75% 7
Total Respondents: 399	

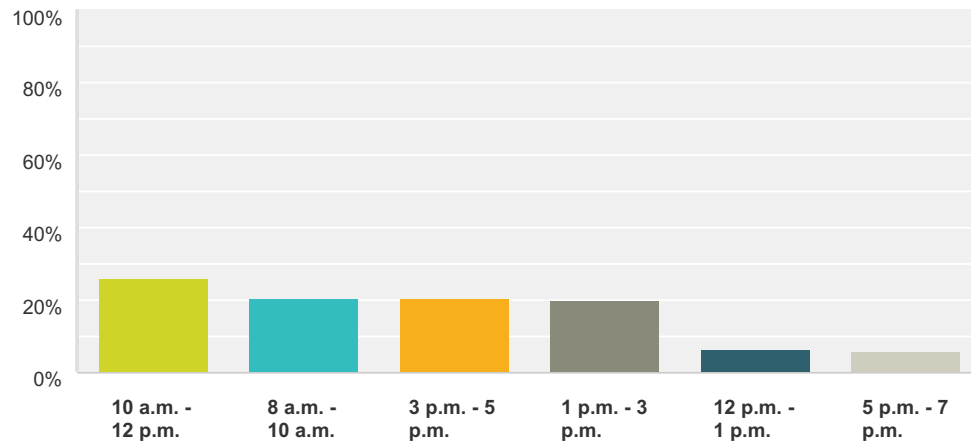
Q4 What was the date of your visit? / ¿Cuál fue la fecha de su visita?

Answered: 234 Skipped: 188

Answer Choices	Responses
Date / Fecha:	100.00% 234

Q5 What time was your visit? / ¿A qué hora fue tu visita?

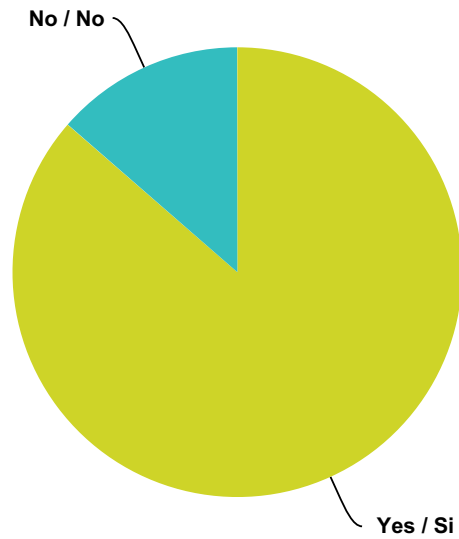
Answered: 194 Skipped: 228



Answer Choices	Responses	Count
10 a.m. - 12 p.m.	25.77%	50
8 a.m. - 10 a.m.	20.62%	40
3 p.m. - 5 p.m.	20.62%	40
1 p.m. - 3 p.m.	20.10%	39
12 p.m. - 1 p.m.	6.70%	13
5 p.m. - 7 p.m.	6.19%	12
Total Respondents: 194		

Q6 Did you have an appointment? / ¿Usted tuvo una cita?

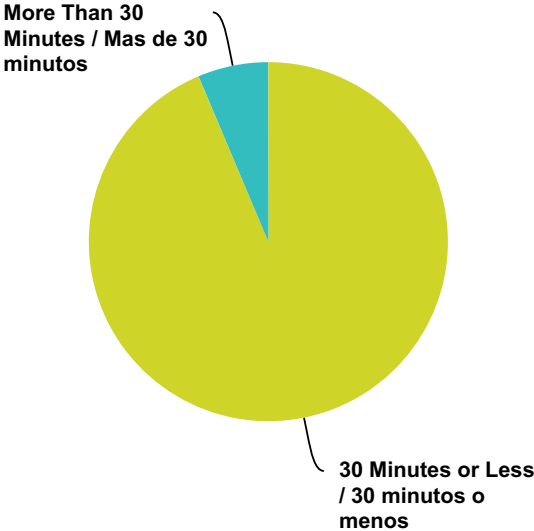
Answered: 412 Skipped: 10



Answer Choices	Responses	
Yes / Si	86.41%	356
No / No	13.59%	56
Total		412

**Q7 How long did you wait to be served? /
¿Por cuánto tiempo tuvo que esperar para
ser servido?**

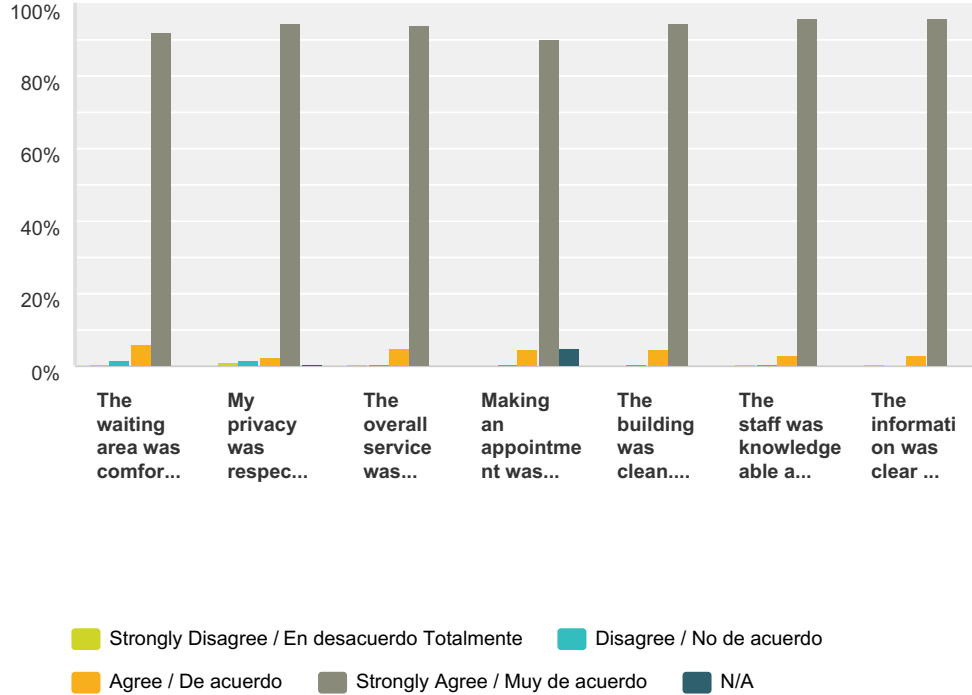
Answered: 393 Skipped: 29



Answer Choices	Responses	
30 Minutes or Less / 30 minutos o menos	93.64%	368
More Than 30 Minutes / Mas de 30 minutos	6.36%	25
Total		393

Q8 Please rate your experience in the following categories / Por favor califique su experiencia en las siguientes categorías:

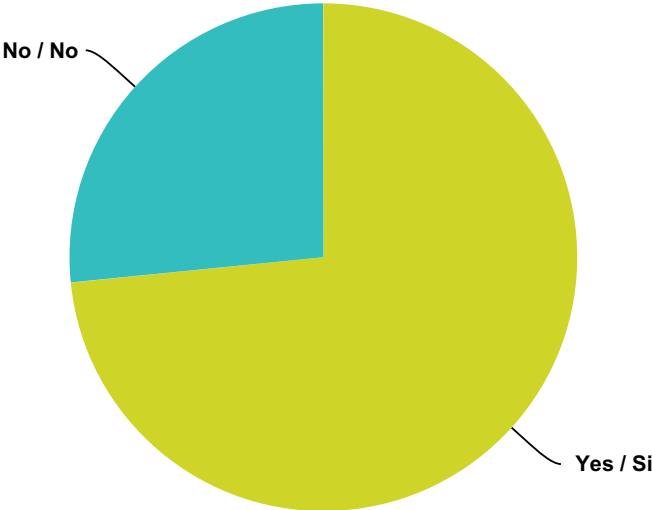
Answered: 416 Skipped: 6



	Strongly Disagree / En desacuerdo Totalmente	Disagree / No de acuerdo	Agree / De acuerdo	Strongly Agree / Muy de acuerdo	N/A	Total	Average Rating
The waiting area was comfortable. / La sala de espera era cómoda.	0.48% 2	1.44% 6	6.01% 25	91.83% 382	0.24% 1	416	3.90
My privacy was respected. / Se respetó mi vida privada.	0.96% 4	1.44% 6	2.40% 10	94.71% 394	0.48% 2	416	3.92
The overall service was great. / El servicio en general fue genial.	0.48% 2	0.48% 2	4.81% 20	94.23% 392	0.00% 0	416	3.93
Making an appointment was easy. / Hacer una cita era fácil.	0.24% 1	0.72% 3	4.35% 18	89.86% 372	4.83% 20	414	3.93
The building was clean. / El edificio estaba limpio.	0.24% 1	0.72% 3	4.33% 18	94.71% 394	0.00% 0	416	3.94
The staff was knowledgeable and polite. / El personal era eficiente y cortés.	0.48% 2	0.72% 3	2.89% 12	95.90% 398	0.00% 0	415	3.94
The information was clear and accurate. / La información es clara y precisa.	0.48% 2	0.24% 1	2.89% 12	96.14% 399	0.24% 1	415	3.95

Q9 Would you use evening and weekend appointments if offered? / ¿Usted utilizaría citas de noches y fines de semanas, si se ofrecen?

Answered: 79 Skipped: 343



Answer Choices	Responses	
Yes / Si	73.42%	58
No / No	26.58%	21
Total		79

Q10 Comments / Comentarios:

Answered: 132 Skipped: 290